# Growing Tourism Together, A FIVE-YEAR STRATEGY

for Prince Edward Island's Tourism Industry

Rooted in evidence and informed by interviews, workshops and surveys with tourism stakeholders and leaders of PEI in 2023 and launched in **Spring 2024.** 

## **GUIDING PRINCIPLES**



Collaboration & Respect for all





Support responsible & regenerative tourism



# VISION

A vibrant, **year-round destination** for vacations, meetings and conventions, sports & events

## **OBJECTIVES**

- 1. Optimize tourism enabling environment
- 2. Increase total annual tourism revenue



# **4 PILLARS**

The strategy is detailed in **28 initiatives** with timelines, roles and responsibilities along with measures to track progress.

• Optimizing tourism enabling environment

HARLOTTETOWN

- Marketing & Sales
- Improving tourism products, experiences & infrastructure
- Improving tourism capacity



See INITIATIVES...

## 4 PILLARS = 28 INITIATIVES

The strategy is made up of four pillars and each includes initiatives with an action plan that outlines responsibilities and measurable outcomes for each.

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#### Optimizing Tourism Enabling Environment

- Create Tourism Strategy Implementation
  Committee
- Address tourism mindset in PEI
- Address tourism funding shortfall through alternative model
- Develop tourism opportunities in all regions
- Encourage communities to prioritize tourism
- Attract entrepreneurs and investors to tourism
- Continue to address workforce challenges
- Continue support to increase air access and address intermodal transportation challenges
- Engage economic development & business support agencies for tourism
- Support for non-profits to develop tourism products and experiences

#### Improving Tourism Products, Experiences & Infrastructure

- Develop asset inventory and gap analysis of PEI assets
  - Leisure & event assets by region/summer
  - Shoulder & winter assets
  - Meetings & convention facility assets
  - Sport tourism assets
- Determine gaps for investment & entrepreneurs
- Develop culinary tourism
- Develop wellness tourism
- Develop Indigenous tourism
- Identify underutilized and aging infrastructure to support tourism development
- Encourage development of higher yield products and experiential tourism



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#### Marketing & Sales

- Stimulate visitation on season-by-season basis leveraging key assets
- Support attraction of cruise in spring & summer
- Market to higher yield & more reliable markets in summer
- Offer niche package experiences in winter & shoulder seasons.
- Market traditional assets to families in summer and optimize target audiences and source market segments based on seasons
- Fully activate PEI's partnership opportunity with NHL

## 4

### Improving Tourism Capacity

- Improve customer experience & service delivery
- Continue to develop market research to help inform strategy and decisions
- Help operators become more resilient to impacts of climate change and pandemics
- Build the experience development capacity of operators
  - Help operators optimize pricing for capacity and demand



**REPORTING** Follow progress & outcomes online at **TourismPEI.com/Industry**